



Kardinal König Haus

“Tell me about it”: Dialogue and narration in training contexts

Transnational Train-the-Trainer Workshop

Vienna, Thu 24 – Sat 26 Nov 2011

To register or for more information pls. contact:

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“Tell me about it”: Dialogue and narration in training contexts

A three-day seminar offers an opportunity for palliative care trainers from CEE and SEE to get to know new and useful training methods and expand their networks.

One of the most challenging situations in Palliative Care is conducting difficult conversations with patients and relatives. Keeping a good balance between passing on information and showing empathy is just as important as structuring the conversation. Participants will get to know various tools and techniques for the various stages of a conversation from preparing for it up to finding a suitable conclusion. By simulating conversations and analyzing their own performance, they will learn how to design efficient communication trainings for their own target groups. Narrative elements can enliven any training situation. But working with “case stories” needs to be planned carefully: defining a goal for using a story, finding a suitable one, presenting it clearly and emphatically, setting clear tasks and wrapping up efficiently. Participants will discuss their experiences in using narrative elements for various training situations and practice some methods. Topics will include Palliative Care for pediatric and geriatric patients, and participants are encouraged to present “stories” from those fields in particular. To compare best practice across various countries and contexts, participants are invited to visit to hospices or Palliative Care departments in Vienna. These excursions will take place on Thursday, Nov 24, and are optional. The workshop proper starts on the morning of Friday, Nov 25.

Target group: Professionals in the field of further education for Hospice and Palliative Care (for volunteers, professionals, students) and decision makers in the field. The workshop is aimed particularly at participants from CEE and SEE in order to strengthen the trans-national networking started by the workshop in late 2009.

Trainers: Dr. Christian Metz, Dr. Annette Henry, Kathrin Kordon

Cost: Training fee, accommodation (3 nights at the Kardinal König Haus) and meals are free for participants from the targeted countries (max. 20 participants).

Language: English