

## SAVE THE DATE

December 6 & 7, 2016

### Hospice & Palliative Care Leadership Academy 2016

## Volunteers as a crucial resource in end-of-life care: the WHY, WHO and HOW

If it is true, that “many hospice and palliative care services depend on volunteers to enable them to deliver the range and quality of services that they provide” and that volunteers “have an important role to play and bring a unique quality to the care of patients and their families”\* – then managing volunteers is strategic task for hospice and palliative care leaders. From recruitment to recognition there are many challenges and tricky situations that need to be addressed.

\* <http://www.eapcnet.eu/Themes/Organisation/Volunteering.aspx>

#### The Leadership Academy explores

- how and why volunteering is crucial for holistic end-of-life care even and how it ties in with rising standards in palliative care
- models of cooperation between volunteers, professionals, patients and their families
- the skills and competencies needed for coordinating volunteers (recruitment, training, personnel development, conflict resolution, etc)
- good practice from across Europe that could answer specific challenges in your organisation

#### Trainers:

Prof. Dr. **Piotr Krakowiak** (Poland), involved in hospice-palliative care since 1990 (volunteer, chaplain, volunteer coordinator, psychologist, hospice manager, national chaplain of hospices, lecturer). Leader of nationwide campaigns in Poland ("Hospice is life, too", "I like helping") and international projects (Leadership Course in Palliative Care -Eupca.eu; Global Network on Spirituality in Health).



**Petra Rösler** (Austria): organiser for dementia & palliative care trainings at Kardinal König Haus for both professionals, volunteers and family carers, trainer for volunteer coordinators.

#### Optional pre-workshop meeting:

December 5, 1.00 – 5.00 pm: “Attitude – getting it clear to getting it right. An exploration of a term often used but rarely defined in social work.”

**For pre-registration write to:** Petra Rösler, [fppg@kardinal-koenig-haus.at](mailto:fppg@kardinal-koenig-haus.at)

(Full info folder will be available in July – binding registration only necessary by mid October).